



**PLEASE READ THE DOCUMENT PROPERLY BEFORE MAKING ANY PAYMENTS**

<b>Cancellation Reasons</b>	<b>Refund Policy</b>	<b>Explanation of Refund Policy</b>
<b>Work Order Cancellation After the client Complete the payment transaction</b>		
Within 24 Hours after Placing the Order	Money refund of 90% will be guaranteed	We will deduct 10% of the total amount paid because of incur costs for payment gateway and accounts while returning the money to client account.
Within 2-3 Days after advance payment is done	Money refund of 50% will be guaranteed	Designer, Developer and Project Manager will be allocated on the day when we get the financial confirmation. So only We will deduct 50% of the amount.
After 3 Days from the date of confirmation	No Refund	No Refund
<b>Possible Other Reasons to claim for refund:</b>		
If the client pay extra amount by mistake	100% of the Extra money will be refunded.	We will Refund 100% payment after deduct Payment gateway charges.
If the client Does not like the Design.	No Refund	For Every project we will strive our best to understand the concept before starting the work. Also, we will allow multiple iterations of the design until the client gets satisfied. In case the client doesn't like the designs then we speak with the client and make the corrections accordingly. So, in this case No Refund is possible.



Work Delay”	Upto 50% of the Total Payment Made	We will check all the mail and project documents and rectify the issues. If the Issues is from our side then we will refund 50% of the total payment made.
Technical Glitches	No Refund	If there is a problem with the hosting and domain issues from third party vendors then we are not responsible for the losses.
SEO/SMO/ETC	No Refund	If there is a problem with the SEO/SMO/ETC issues from third party vendors then we are not responsible for the losses.